

# Quantumvoice LOA

Dear Quantumvoice Customer:

Thank you for choosing Quantumvoice broadband phone service. Local Number Portability allows you to keep your current telephone number even though you are changing service providers. Your current service provider requires this Letter of Authorization (LOA) as proof that you have explicitly requested and authorized to have your current telephone number transferred to another service provider.

Please be advised that the LNP process typically takes between 14 to 20 days to complete from the date that we receive this form, depending on when your current service provider releases your number to us. We will contact you with the date your number will be transferred to us. Should any problems arise, including any delays, we will contact you with status updates.

Steps:

1. Fill in the fields below.
2. Sign and date the bottom of this form.
3. Obtain the front page of your most recent bill (30 days old maximum).
4. Fax the front page of your most recent bill and this LOA form to: 734-527-7107.

Or mail to:  
DigitalRealm Quantumvoice  
Attn: LNP Processing  
220 East Huron, Suite 260  
Ann Arbor, MI 48104

<b>Company:</b>	
<b>First &amp; Last Name:</b>	
<b>Address 1:</b>	
<b>Address 2:</b>	
<b>City, State, Zip:</b>	

<b>Current Telephone Number:</b>	(				)				-			
<b>Current Service Provider's Name:</b>												
<b>Current Account Number:</b>												

**NOTE:** Please do not place any new service orders or change of service orders with your current service provider as this may delay or cancel the porting of your telephone number.

By signing below I authorize DigitalRealm, Inc., its agents, or vendors to (1) transfer my service and (2) transfer my current telephone number from my current service provider.

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_